

Privacy Policy

1. Introduction

VisualSkill Institution is committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy describes how we collect, use, and share personal data when you interact with our services, websites, applications, and other platforms. By accessing or using our services, you agree to the collection and use of your data in accordance with this policy.

2. Information We Collect

We may collect various types of information, including:

- **Personal Identification Information**: Name, email address, phone number, etc.
- Academic Information: Enrollment records, course history, grades, etc.
- **Payment Information**: Credit card details, payment history, billing address (if applicable).
- **Technical Data**: IP address, browser type, device information, operating system, and activity data from your use of our website or online platforms.
- Communication Data: Email correspondence, chat logs, feedback surveys, etc.

3. How We Use Your Information

We may use the information we collect for the following purposes:

- To provide and improve our educational services.
- To process admissions, applications, and enrollments.
- To communicate important updates, notifications, and announcements related to your studies.
- To manage billing and payment processing (if applicable).
- To analyze and enhance the user experience and performance of our websites and platforms.
- To comply with legal obligations and institutional policies.
- To respond to inquiries or provide customer support.

4. How We Share Your Information

We will not sell, rent, or lease your personal data to third parties. However, we may share your information in the following situations:

- With Service Providers: We may share your information with trusted third-party service providers who perform functions on our behalf (e.g., payment processors, hosting providers, or IT support services).
- **For Legal Reasons**: If required by law, regulation, or a legal process (e.g., a subpoena or court order), we may disclose your personal data.
- With Affiliates: We may share data with our affiliated institutions or partners for purposes consistent with this Privacy Policy.
- With Your Consent: We may share your information if you have explicitly consented to it.

5. Data Security

We take the security of your personal data seriously and use commercially reasonable measures to protect it from unauthorized access, disclosure, alteration, or destruction. However, no security system is 100% secure, and we cannot guarantee the absolute security of your data.

6. Data Retention

We retain your personal data for as long as necessary to fulfil the purposes outlined in this Privacy Policy, comply with legal obligations, resolve disputes, and enforce our agreements.

7. Your Rights and Choices

Depending on your jurisdiction, you may have the following rights regarding your personal data:

- Access: You have the right to request a copy of your personal data.
- Correction: You may request that we correct any inaccuracies in your personal data.
- **Deletion**: You can request the deletion of your personal data, subject to certain limitations.
- **Objection to Processing**: You may object to the processing of your personal data in certain circumstances.
- **Data Portability**: You can request a copy of your personal data in a structured, commonly used format for transfer to another service.

To exercise these rights, please contact us using the contact information provided below.

8. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to improve your experience on our website and analyze website traffic. You can control the use of cookies through your browser settings.

For more information about how we use cookies, please review our Cookie Policy.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically to stay informed about how we are protecting your information.

11. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

VisualSkill Institution Contact: 9494405249

Email: Info@visualskillinstitution.com